

EMERGENCY RESPONSE GUIDELINES

INNOVATION PLACE – SASKATOON

UPDATED MARCH 2023



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Words in **red and underlined** can be found in the Glossary of Terms section on page 14.

Last revision date: March 2023

FOREWORD

The following emergency response guidelines have been created to assist in the event of emergencies which may arise at Innovation Place buildings or grounds. The main objective of these guidelines is to prevent loss or injury to any employees in the event of an emergency. It is also to protect property and equipment, minimize the effect on the community, and ensure cooperation between Innovation Place tenants and outside agencies. Innovation Place grounds and buildings are under management by Innovation Saskatchewan.

Meeting Areas have been chosen for each building (please see park map on page 16). Designated **Safety Leaders** from each company will report to the **Responsible Building Authority** at these locations in the event of an **Evacuation**. Details in this document may be used as guidelines for companies without their own emergency plan. For companies with emergency plans in place, please make note of your building's designated meeting area where the Safety Leader should meet the Responsible Building Authority for emergency check-in and for vital information to be relayed to **Emergency Response Professionals**.

EMERGENCY CONTACT NUMBERS

Innovation Saskatchewan Energy Centre (24 / 7)	306.933.8115
Innovation Saskatchewan Administration Office (M-F; 8am-4:30 pm; closed 12pm-1pm)	306.933.6609
University of Saskatchewan Protective Services (24 / 7)	306.966.5555

To report an issue directly to the Energy Centre, located at 1 North Access Road, call the Operator at 306.933.8115 or ring the doorbell at the front entrance door to inform Innovation Saskatchewan of the problem.

In the event of an emergency involving personal safety or injury, always call 911 first.

SAFETY LEADER

Safety Leaders are tenant employee volunteers who ensure their workplace is a safe environment to work in and train their co-workers in emergency procedures.

GENERAL DUTIES

- Maintain a current roll call and keep it accessible in the event of an **Evacuation**.
- Obtain the service of a **Deputy Safety Leader** to carry out safety duties in the event of your absence.
- Familiarize yourself with the functionality of the **Keyless Entry System** in your suite.
- Choose a **Muster Point** for your organization. This differs from the meeting point shown on the park map (pg. 16) which is the location for the **Safety Leader** to report to the **Responsible Building Authority**
- Provide a rapid response and gather necessary information from your **Area of Responsibility** to the **Responsible Building Authority** to be relayed to the attending **Emergency Response Professional**.
- Regularly check your area of responsibility to ensure:
 - All exit routes are unobstructed and exit lights are operating.
 - Fire extinguishers are inspected monthly, are in good working order and easily accessible. View the red inspection card for instructions and sign off the yellow card to verify completion; located on the fire extinguisher.

EVACUATION DUTIES

- Check all rooms in your area of responsibility to ensure everyone has evacuated through the nearest exit and met at the muster point.
- Close all internal doors as the space is evacuated.
- Assist any **Special Needs Persons** in exiting the building.
- Take roll call to confirm all employees have evacuated to the muster point.
- Report the evacuation status (i.e. **All Accounted**) of the area of responsibility to the Responsible Building Authority.
- The **Meeting Area** shown on the enclosed **park map** (page 16) is the location for Safety Leaders to report to the Responsible Building Authority only; all other staff are to remain at the company designated muster point.
- In an emergency situation, follow instructions given by the attending Emergency Response Professional or the Responsible Building Authority.
- If there is an evacuation problem in your area of responsibility, provide all pertinent information to the Responsible Building Authority to advise the Emergency Response Professional.
- Ensure all employees remain at the muster point and out of the building until the Emergency Response Professionals have given authorization to re-enter, an **All Clear**.
- If there is an evacuation during inclement weather, once roll call is complete, and after the relaying of information from the Emergency Response Professionals and the Responsible Building Authority, the Safety Leader may advise employees of an alternate indoor location to congregate.

ACTIONS

EVACUATION

If it has been deemed necessary to evacuate the building:

DURING BUSINESS HOURS

- Pull the nearest fire **Pull Station (red)**.
- Exit the building via the nearest exit.
- Do not use the elevator.
- Call 911 immediately.
- Report the issue to Innovation Saskatchewan. Call 306.933.8115
- All staff to gather in your company's pre-determined **Muster Point**.
- **Safety Leader** should take roll call to confirm all staff have evacuated.
- Safety Leader should proceed to the designated **Meeting Area** to report the **Evacuation** status (i.e. **All Accounted**) of their **Area of Responsibility** to the **Responsible Building Authority**.
 - Please see enclosed **park map** (page 16) to locate the meeting area for your building.
- If there is an evacuation problem in your area of responsibility, advise the Responsible Building Authority immediately in order for all pertinent information to be passed to the **Emergency Response Professional**.

WEEKENDS, HOLIDAYS AND AFTER HOURS

- Pull the nearest fire pull station (red).
- Evacuate the building via the nearest exit.
- Do not use the elevator.
- Call 911 immediately.
- Report the issue to Innovation Saskatchewan. Call 306.933.8115
- If necessary, proceed to the Energy Centre (1 North Access Road) and ring the doorbell at the front door.

SHELTER IN PLACE

If **Shelter in Place** has been determined, the following steps are recommended:

- Close the business and immediately lock all exterior doors.
- Call 911 immediately
- Report the issue to Innovation Saskatchewan. Call 306.933.8115
- Do not use the elevator.
- Do not leave the building.
- Provide for the safety of your customers, clients or visitors in the building by asking them to remain on the premises and follow the safety advisory.
- Unless there is an imminent threat, ask employees, customers, clients and visitors to call their emergency contact to let them know where they are and that they are safe.
- Close window coverings if the shelter space has windows.

General guidelines for determining the best **Shelter in Place Area**:

- Select interior rooms on the ground floor, or as low to the ground as possible, with the fewest windows or vents.
- Ensure all doors off a hallway or foyer are closed.
- The rooms should have adequate space for everyone to be able to sit.
- Avoid overcrowding by selecting several rooms (as needed). Large storage closets, copy or conference rooms without exterior windows will work.
- Avoid selecting a room with mechanical equipment. The equipment may not be able to be sealed from the outdoors.
- If possible have a hard-wired telephone in the rooms you designate. Cellular telephone equipment may be overwhelmed or damaged during an emergency.
- Consider maintaining an emergency kit for 72 hours' worth of supplies.

LOCKDOWN

If an alert to **Lockdown** has been issued, the following steps are recommended:

Please be aware Innovation Saskatchewan cannot remotely lock your suite. The key turn must be used to secure your space.

If you are in an enclosed room (indoor, non-common area), stay there, secure the door and windows, and await further instructions or escort from **Emergency Response Professionals**.

- If the door does not lock, consider barricading the door with tables and chairs.
- If you are in a corridor, go into the closest office not already secured and lock or barricade the door and windows.
- Close curtains or blinds where possible.
- Stay away from windows and doors.
- Stay low and quiet.
- Cell phones should be put on quiet or vibrate mode. Do not make non-essential calls.
- Follow instructions from emergency personnel only.
- During a lockdown, if the fire alarm is activated, remain where you are and await further instructions.
- For their own safety, Emergency Response Professionals must initially consider all individuals as potential threats. It is important to follow instructions from the police at all times to avoid harm and ensure the best possible response.

ACTIONS TO AVOID

- Do not open the door once it has been secured until you are officially advised **All Clear** or are certain it is Emergency Response Professionals at the door.
- Do not use or hide in washrooms.
- Do not travel down long corridors.
- Do not use the elevator.
- Do not assemble in large open areas (i.e. common areas).
- Do not call 911 unless you have immediate concern for your safety, the safety of others or feel you have critical information that will assist Emergency Response Professionals in their response.

FOLLOWING THE LOCKDOWN

- Cooperate with Emergency Response Professionals to assist in an orderly **Evacuation**.
- Proceed to your **Muster Point** if advised to do so.
- Emergency Response Professionals may require individuals to remain available for questioning following a lockdown.

RUN, HIDE, FIGHT

If an alert to **RUN, HIDE, FIGHT** has been issued, the following steps are recommended:

PRIORITY 1 - RUN: Evacuate if possible

- If there is considerable distance between you and the violent attacker, quickly move away from the sound of the gunfire/armed person. If the gunfire/armed person is in your building and it is safe to do so, run out of the building and move far away until you are in a secure place.
- Leave your belongings behind.
- Keep your hands visible to law enforcement.
- Take others with you, but do not stay behind because others will not go.
- Call 911 when it is safe to do so. Do not assume that someone else has reported the incident.

PRIORITY 2 - HIDE: Hide silently in as safe of place as possible

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- If the shooter is in close proximity and you cannot evacuate safely, hide in an area out of the violent attacker's view.
- Choose a hiding place with thicker walls and fewer windows, if possible.
- Lock doors and barricade with furniture, if possible.
- Turn off lights.
- Silence phones and turn off other electronics.
- Close windows, shades and blinds, and avoid being seen from outside the room, if possible.
- If you are outdoors and cannot run safely, find a place to hide that will provide protection from gunfire such as a brick wall, large trees or buildings.
- Remain in place until law enforcement arrives; they will guide and help you.

PRIORITY 3 - FIGHT: Take action to disrupt or incapacitate the violent attacker

- This is an extreme response and appropriate only when you are in immediate danger.
- Commit to your actions and behave as aggressively as you can.
- Use items in your area such as fire extinguishers or chairs.
- Call 911 when it is safe to do so.

SPECIFIC EMERGENCIES

BOMB THREAT

RECOMMENDED ACTION: **EVACUATION**

FOREWORD

When equipped with an organized plan, most bomb threats can be resolved with minimal injury and/or property loss.

EVALUATION OF A THREAT

The Saskatoon Police Service will evaluate and make recommendations:

- **Safety Leaders** should follow the **Evacuation** procedures.
- Safety Leaders may be required to assist **Emergency Response Professionals**.
- Access to the building may be restricted.
- If a suspicious package is found, Emergency Response Professionals will evacuate everyone in the area to a safe distance.

BOMB THREAT RECEIVED BY TELEPHONE

Persons receiving a bomb threat should:

- Remain calm and courteous.
- Write down as much information and detail as possible.
- If the caller asks for the person in charge of the building, direct the call to the Innovation Place Administration Office at 306.933.6609.
- Once the caller has hung up, proceed with the following Call-Trace Procedure:
 - If your office has multiple phone lines ensure you call out on the same line the bomb threat came in on.
 - Once the caller has disconnected dial *57 to trace where the call originated from (Centrex phones must dial *957).
 - A voice prompt will tell you the call has been traced and what procedure to follow.

If you receive a busy signal, your call-trace has not been successful – immediately phone 911.

EXTREME WEATHER

RECOMMENDED ACTION: **SHELTER IN PLACE**

FOREWORD

It is best to be prepared for extreme weather by understanding the danger of extreme weather conditions and the precautions that can be taken. Be aware of any **Weather Watch** or warnings in effect.

Examples of extreme weather events would be:

- Tornado
- Severe winter storm / ice storm

Safety Leaders should follow the **Shelter in Place** procedures.

There are several resources available to the public which can be utilized to help in preparedness for extreme weather events. Please see the **resources** on page 13.

FIRE

RECOMMENDED ACTION: EVACUATION

FOREWORD

A fire communication system is in place in the buildings at Innovation Place as a means of providing an early warning of fire in each facility. A fire alarm may be activated manually (by the operation of a fire alarm Pull Station (red)), or automatically, by the operation of heat and/or smoke detectors. This system has been installed for the safety of the building occupants and any time the alarm sounds, all occupants must evacuate the building.

IN CASE OF FIRE

- If you see fire and the fire bells are not ringing, pull the nearest fire pull station (red).
- Safety Leaders should follow evacuation procedures.
- Evacuate the building via the nearest exit.
- Call 911 immediately.
- Report the issue to Innovation Saskatchewan. Call 306.933.8115.

GAS LEAK

RECOMMENDED ACTION: **EVACUATION**

IF YOU DETECT A LEAK

- **Safety Leaders** should follow **Evacuation** procedures
- Evacuate the building via nearest exit
- Report the issue to Innovation Saskatchewan. Call 306.933.8115
- Innovation Saskatchewan will call the SaskEnergy 24-hour emergency number

EVALUATION OF A LEAK

- SaskEnergy and local response teams will:
 - Respond to the suspected site immediately.
 - Assess the source of the problem and ensure the site is cleared of anyone whose safety may be at risk.
 - Communicate and advise customers regarding a resolution plan.

HAZARDOUS SPILLS OR TRAIN DERAILMENT

RECOMMENDED ACTION: **EVACUATION** OR **SHELTER IN PLACE** (if unable to evacuate)

NOTIFICATION

- If it is a dangerous or unknown substance, phone 911.
- If it is necessary to evacuate the building, pull the nearest fire **Pull Station** (red) (where applicable) and follow the applicable procedures.
- If it is necessary to **Shelter in Place**, follow the applicable procedures.
- Notify the Saskatchewan Environmental Spill Report Centre 1.800.667.7525
- Remain near the building to direct **Emergency Response Professionals** to the spill area.

SPILL REPORTING

Where a spill has occurred, as described in The Environmental Spill Control Regulations, a written report shall be provided to Saskatchewan Environment within seven days of verbally reporting the spill to the Saskatchewan Environment Spill Report Centre.

A copy of The Environmental Emergency Regulations can be found here [SOR-2019-51.pdf \(justice.gc.ca\)](#). A copy of the spill report form template, and more information regarding spill reporting in Saskatchewan, may be downloaded from the [Government of Saskatchewan website](#).

ACTIVE THREAT

RECOMMENDED ACTION: RUN, HIDE, FIGHT

An **Active Threat** is any situation in which a person may be subject to an immediate threat or in imminent danger from a hostile person. If you hear shots fired or if you witness an armed person shooting or threatening people: Immediately choose the best way to protect your life. Very quickly, make your best determination of what is occurring and which of the options below will provide the greatest degree of security for you employing the "**RUN, HIDE, or FIGHT**" protocol.

FOLLOWING THE INCIDENT

- Wait for **Emergency Response Professionals** to assist you out of the building, if inside.
- When law enforcement arrives, ensure that you display empty hands with open palms.

INFORMATION AND RESOURCES

CONTACT NUMBERS TO KEEP HANDY

Innovation Saskatchewan Energy Centre (24 / 7)	306.933.8115
Innovation Saskatchewan Administration Office (M-F; 8am-4:30 pm; closed 12pm-1pm)	306.933.6609
University of Saskatchewan Protective Services (24 / 7)	306.966.5555
Highway Hotline (24 / 7)	1.888.335.7623/306.933.8333
Ministry of Environment Spill Control Centre (24 / 7)	1.800.667.7525

USEFUL WEBSITES

Hazardous Spills Reporting
saskatchewan.ca/business/environmental-protection-and-sustainability/hazardous-materials-and-safe-waste-management/report-hazardous-spills

Government of Canada Weather weather.gc.ca

Notify Now
saskatoon.ca/services-residents/fire-emergency/notifynow

Emergency Preparedness
saskatoon.ca/services-residents/fire-emergency/emergency-preparedness

Health Canada - WHMIS
hc-sc.gc.ca/ewh-semt/occup-travail/whmis-simdut/index-eng.php

WorkSafe Saskatchewan
worksafesask.ca worksafesask.ca/mission-zero

Saskatchewan OH&S Regulations 2020 [Safety in the Workplace | Information for Saskatchewan Businesses and Industry | Government of Saskatchewan](#)

Saskatchewan Workers' Compensation Board
wcbask.com

Ministry of Labour Relations and Workplace Safety
saskatchewan.ca/government/government-structure/ministries/labour-relations-and-workplace-safety

St. John's Ambulance
sja.ca/English/Safety-Tips-and-Resources/Pages/default.aspx

Canadian Red Cross / Be Ready App redcross.ca/how-we-help/emergencies-and-disasters-in-canada

Canadian Centre for Occupational Health and Safety
[Canadian Centre for Occupational Health and Safety \(cchohs.ca\)](https://cchohs.ca)

City of Saskatoon – Fire Response [Response & Recovery | Saskatoon.ca](https://saskatoon.ca/response-recovery)

SaskEnergy – Detecting a Leak
saskenergy.com/safety/detectingleak.asp

GLOSSARY OF TERMS

ACTIVE THREAT

An active threat incident is a dynamic, quickly evolving situation involving an individual (or individuals) using deadly physical force, such as firearms, bladed weapons, or a vehicle. An active threat incident typically involves an individual (or individuals) presenting an immediate threat or imminent danger to people by displaying a weapon, having made threats, and/or shown intent to cause harm or perform violence.

ALL ACCOUNTED

Everyone is accounted for from your company.

ALL CLEAR

Re-entry to the building is now permitted.

AREA OF RESPONSIBILITY

The area for which you are responsible for in terms of communicating emergency procedures to those who work in the area. Ensure the area is clear during evacuations and accounting / roll calling.

DEPUTY SAFETY LEADER

A person who acts as Safety Leader in the absence of the regular Safety Leader. This person is trained to the same safe level and has access to the same safety information.

EMERGENCY RESPONSE PROFESSIONAL

Any emergency personnel: Ambulance, City Police, Fire Department, HazMat, RCMP, U of S Campus Security, STARS, etc.

EVACUATION

The removal of persons and / or things from an endangered area to an area considered safe. Evacuation process should be determined internally by each tenant.

FIGHT

In the occasion of an active threat – if you cannot run or hide. This is an extreme response and only appropriate when you are in immediate danger. Commit to your actions and act as aggressively as possible against violent attacker.

HAZARDOUS SPILL

The uncontrolled release of a chemical. The safe clean-up of a chemical spill requires knowledge of the property and hazards posed by the chemical and any additional dangers posed by the location of the spill.

HIDE

In the occasion of an active threat – seeking shelter silently in a safe place. Lock and block doors, turn out lights and silence electronic devices.

KEYLESS ENTRY SYSTEM ELECTRONICS

Doors with electric strikes will lock – you will be able to exit though you will not be able to card back in until the system has been reset. The system will be reset by Innovation Saskatchewan once the alarms have been turned off and the premises are deemed to be safe.

Doors with magnetic locks will not lock – you will be able to exit. These locks are connected to the fire alarm and when the fire bells ring the power to the magnetic lock is cut. The door will be unlocked and you will not need an access card to enter. The door will lock as soon as the system is reset by Innovation Saskatchewan.

If your office has any magnetic locks, please become familiar with the following important note:

Every door with a magnetic lock has an emergency door release (blue pull station or green button). The pull station is the same design as a fire pull station, only blue. In the event the magnetic lock does not release and you are unable to open the door, pull the blue pull station next to the door to release. The pull station will be reset following the alarm by Innovation Saskatchewan.

LOCKDOWN

Please be aware Innovation Saskatchewan cannot remotely lock your suite. The key turn must be used to secure your space.

Lockdown of a building or group of buildings is an emergency procedure intended to secure and protect occupants who are in the proximity of an immediate threat. This procedure is used when it may be more dangerous to evacuate a building than stay inside. By controlling entry / exit and movement within a facility, Emergency Response Professionals are better able to contain and handle any threats.

Tenants may receive notification to lockdown through various means. It is essential for the safety of occupants and emergency responders that individuals comply with instructions provided by Emergency Response Professionals at all times while a lockdown is in place.

MEETING AREA

The yellow banded lamp post where the Safety Leader should meet the Responsible Building Authority to report in following an evacuation. Please see the attached park map on page 16 for your building's Meeting Area.

MUSTER POINT

A pre-determined area for your company's personnel to gather following an evacuation. The muster point should be a safe distance from the building and should be away from roadways and access ways (not obstructive to emergency response professionals).

PULL STATION RELEASE FOR MAGNETIC LOCK (BLUE / BLACK)

Every door with a magnetic lock has an emergency door release. The pull station is the same design as a fire pull station but connected to the door magnet rather than the fire alarm. In the event the magnetic lock does not release and you are unable to open the door, pull door release pull station, which should be situated on the wall next to the door. The pull station will be reset following the alarm by Innovation Place.

PULL STATION EMERGENCY (RED)

Manual fire alarm activation is typically achieved through the use of a pull station. Triggering the pull station sounds the evacuation alarm for the relevant building or zone.

RESPONSIBLE BUILDING AUTHORITY

The Responsible Building Authority are representatives from Innovation Saskatchewan who are in attendance during an emergency.

RUN

In the occasion of an active threat - Immediate cease of all activities. Safely exit to avoid violence and locate a secure area to seek shelter.

SAFETY LEADER

Tenant employee volunteers who ensure their workplace is a safe environment to work in and train their co-workers in emergency procedures. Please ensure you have the appropriate number of Safety Leaders for the size of your space and volume of staff, in order to undertake the evacuation and check in within 10 minutes

SPECIAL NEEDS PERSONS

In the event of a fire alarm, escort this person to a predetermined safe room (a smoke free area). The room location must be reported to the Responsible Building Authority or Emergency Response Professionals immediately, who in turn will be responsible for evacuating this person.

SHELTER IN PLACE

In many cases, local authorities will issue advisories to shelter in place, usually via the media. Chemical, biological or radioactive contaminants may be released into the environment in such quantity and / or proximity to a place of business that it is safer to remain indoors rather than to evacuate. Examples of situations that might result in a decision to institute shelter in place include scenarios such as a derailment with leaking tank cars of noxious substances.

SHELTER IN PLACE AREA

Selection of an interior room or rooms within your facility, or spaces with zero or few windows, and taking refuge there. This space should be identified to all company staff as part of your emergency plan.

WEATHER WARNING

Severe weather is occurring or highly probable.

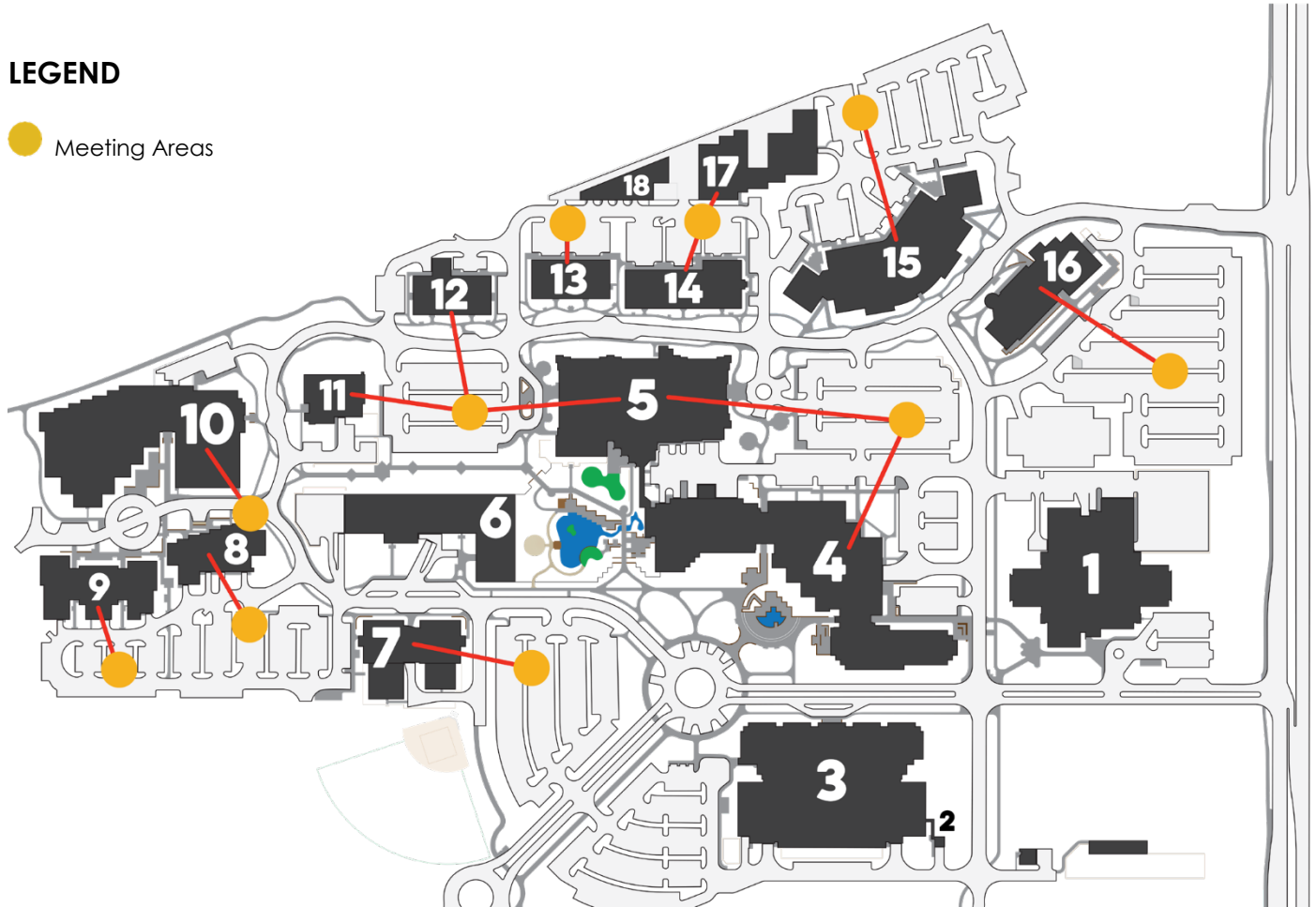
WEATHER WATCH

Conditions are favorable for development of severe weather.

PARK MAP

LEGEND

● Meeting Areas



BUILDINGS

- | | |
|--|--|
| 1. National Hydrology Research Centre
11 Innovation Boulevard | 10. L.F.Kristjanson Biotechnology Complex
410 Downey Road |
| 2. Canadian Space Agency
305 Resources Row | 11. Bio Processing Centre
107 Research Drive |
| 3. Calian, Advanced Technologies
18 Innovation Boulevard | 12. 108 Research Drive |
| 4. The Galleria
15 Innovation Boulevard | 13. 110 Research Drive |
| 5. The Atrium
111 Research Drive | 14. 112 Research Drive |
| 6. 422 Downey Road | 15. The Concourse
116 Research Drive |
| 7. Dr. Jack McFaull Building
421 Downey Road | 16. 121 Research Drive |
| 8. 411 Downey Road | 17. Maintenance/Energy Centre
1 North Access Road |
| 9. Dr. Burton Craig Building
407 Downey Road | 18. 3 North Access Road |

ADDITIONAL EMERGENCY INFORMATION

Once the building **Evacuation** has been completed, the **Safety Leader** for each company should proceed to the location indicated by the yellow dot on the plan (the arrow from each building shows which location to report to). The **Responsible Building Authority** will be there to meet the Safety Leader.

The Safety Leader should state which building they are reporting for, their name, company name and if all are accounted for or if anyone is missing. The **Emergency Response Professionals** will then be informed of the status of the building by the Responsible Building Authority.

The yellow dots **do not** indicate muster points. These are designated **Meeting Areas** for Safety Leaders to meet an Innovation Saskatchewan representative to report evacuation status in order to relay information to the Emergency Response Professionals as quickly and accurately as possible.

It is imperative the Safety Leader report their company evacuation status to the Responsible Building Authority. This is the only means to safely communicate with the Emergency Response Professionals and to aid them in containing the situation and search for missing individuals, should it be necessary. *

Each company can designate a **muster point** at their own discretion, but we kindly ask your chosen muster points to be away from the building, preferably not accessed by crossing a road and in no way obstructive to emergency response teams.

* During the annual fire alarm verification / **Evacuation** drill, the **Responsible Building Authority** will remain at the **Meeting Area** until technical staff have confirmed the device inspection process is complete. This process usually takes approximately 15 minutes. In the event of a real emergency, the first responding **Emergency Response Professionals** are usually on site in under 8 minutes.



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